

ON-HOLD CONCEPTS

800-864-6828

STOP LOSING CALLS!



THE STATS



34% of customers left on silent hold will not call back.



7 out of 10 business calls are placed on hold with the average hold time longer than 30 seconds.



20% of customers will make a purchase based on the hold message.

ABOUT US

On-Hold Concepts will engage your callers, shorten the perceived wait time, & allow an opportunity to cross-promote products & services while increasing sales. Choose from today's music to creative advertising messages read by top ranked voice talents. On-Hold Concepts will unleash the marketing power of your phone system.

WHY CHOOSE US

- On hold service includes all content creation, voice talent, and music
- Quarterly set-up, maintenance, and updates included
- File type or on hold device included
- A personal account manager will oversee your account to ensure satisfaction

